



# The Flow

Springfield Water & Sewer  
Commission

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## More Information

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## CALL 811 BEFORE YOU DIG

Everyone is required by law to contact the protection notification center prior to any digging activity. If more than one (1) excavator / entity / homeowner will operate at the same site, each excavator / entity shall contact the protection notification center. Failure to have underground utility lines located prior to any digging activity could result in the cost of repairs to the damaged utility and penalties may be imposed by an enforcing agency.

[KRS 367.4911, KRS 367.4917]

### What is an Excavation?

Excavation is defined as any activity resulting in the movement of earth. Included but not limited to the following:

- Demolition
- Timber Harvesting
- Landscaping
- Trenching
- Scraping
- Auguring
- Drainage

[KRS 367.4903 {3} {6}1]

### I'm doing simple projects on my property. Do I need to contact 811??

Yes! You must contact Kentucky 811 for all digging projects, such as installing mailboxes, fences, or landscaping. Not contacting Kentucky 811 can lead to inconvenient utility service outages along with an exorbitant repair bill, serious injury, or even death. That's why contacting Kentucky 811 before you dig is mandated by state law.

### How far in advance should I contact Kentucky 811?

You must contact 811 two full working days, or more depending on the size and scope of the project, prior to excavation to give member utilities enough time to mark the approximate location of their underground utilities and provide a positive response. "Working day" means every day, except Saturday, Sunday, and holidays established by federal or state statute from 12:01 a.m. Eastern Time until 12 midnight Eastern Time, excluding the day the locate request was made.

### I think I hit a utility line. What should I do?

Stop digging immediately. Step away from the area and call 911 if the damage results in the escape of flammable, toxic, or corrosive gas or liquid, or if danger is present. After calling 911, notify the utility directly. Lastly, report the incident to Kentucky 811.



### MORE INFORMATION:

These local utilities are members of KY811:

- Springfield Water & Sewer
- Atmos Energy
- Salt River RECC
- Kentucky Utilities Company
- AT&T
- Housing Authority of Springfield

To confirm this list OR check for additional members, please go to the link below:

Member Utilities List -  
Kentucky 811



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## SPRINGFIELD WATER & SEWER COMMISSION