

The Flow

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Invoicing & Payment Options

Have you ever considered paying via Bank Draft and paperless invoicing? These don't necessarily require each other, but...

One invoicing option that customers can choose is via email with no mailed paper invoice. Customers must choose this option from their online account and if you don't have an online account, you must register for one. Scan the QR Code to access the registration page. If you need assistance registering, please call our office.




The SWSC has less than 100 customers that are on "paperless" invoicing. Paper invoices cost you, the customer, to produce, manage, print and mail. It is hoped that more customers will choose paperless.

The least expensive (FREE) and easiest payment option is bank draft. The SWSC has approximately 1500 customers that are on Bank Draft now and we hope to increase that number.

For those that drop their payment at the office via the window, please know that there is a drop box that payments can be dropped into and we appreciate your continued use of that option.

Employee

Spotlight



David Bartley began work with the Springfield Water and Sewer Commission on July 9th, 1984 and will soon retire with 39 years of service. David began in the trenches and worked his way to Water Manager and has been in that position for many years.

David committed his working career to the SWSC and City of Springfield and has been an asset to this community. If you see him on the street, please give him a "Thank You" and offer your gratitude for his commitment. The SWSC does!

Projects Update

Water Tank Painting

The water tank in Willisburg has recently been completed. The Wesley Chapel Tank will be painted next followed by the tank on Old E-Town Road. The project should be complete by the end of warm weather.

New Water Meter Installations

200 new water meters have arrived and will soon be deployed in town on Lebanon Hill, Armory Hill and High Street. These meters send out a signal to a receiver on a water tower and require no “drive by” reading.

Armory Hill Waterline Relocation

The KYTC is planning on bidding the bridge replacement in late August and prior to that time the SWSC will relocate the waterline that crosses Road Run creek near the bridge.

Water Main Assessments

Our engineer, Bell Engineering, continues review and assessment to determine those that need replacement in order to develop future projects for those replacements.

Sanitary Sewer Hydraulic Study

Work continues monitoring flow in various manholes in the system to determine normal and wet weather flows in order to locate possible infiltration issues in the system AND for future use in development of a sewer model.

Sewer Pump Station Monitoring and Assessment

Work continues with review of all pump stations within the system to determine condition and current capacity and the need for future rehab or upgrades.

Danville Interconnect

Weddle Enterprises, Somerset, Ky, has begun the Danville Interconnect Project. SWSC is installing a new waterline to make a permanent connection to Danville Water and then will purchase treated water from them once this connection is complete. This connection will serve customers in that area of the system.

