



Current Meter Issue

Each customer has a water meter that measures water use and then we invoice accordingly after reading the meter and calculating your use. These meters have a sending unit that sends out a signal that is picked up by a computer as a SWSC employee drives by.

Approximately 600 meters, scattered throughout the system, have ceased sending the signal that is picked up by driving by. These meters require manual reading that requires many man hours to accomplish.

The SWSC has meters ordered and plans to remedy this situation, but that will take some time. Until most of these meters are replaced or swapped out, these meters may be invoiced based on an estimate of your average usage and this will be indicated on your invoice.

Please also know that if your usage is estimated, the SWSC will be less likely to catch a possible leak and inform you of same. Please pay attention to your own water infrastructure from the meter to inside of your house.

The Flow

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Our Services:

- **Industrial Water Service**
- **Residential Water Service**
- **Commercial Water Service**



Kinsey Hill has been a customer service representative for the Springfield Water Company for almost 5 years. She is a 2012 graduate of Washington County and a graduate of Campbellsville University. She resides in Springfield with her fiancé, their two daughters, and two dogs. In her free time Kinsey likes to go camping and spend time with her family.

Pollution



Point Source Pollution

When most people think of pollution, they imagine a pipe dumping waste into a stream, or a smoke stack. These examples are known as Point Source Pollution: A stationary source of pollution that can be measured fairly easily (something that you can “point” to).



Non-Point Source Pollution

Few people realize that the biggest challenge facing our watersheds comes from Nonpoint Source Pollution: pollution that comes from many different sources, mainly as a result of land runoff after rainfall or snow melt. It is often called runoff pollution and includes, litter, yard waste, excess fertilizer, oil and grease, etc. As runoff occurs, it picks up the described pollution, eventually depositing it into lakes, rivers, wetlands, streams and ground waters.

Who We Are

Welcome to the Springfield Water and Sewer Commission. Our commission is comprised of Chairman Thomas S. Haydon III and board members Jessica Mattingly and Tyler Coulter. Our service area includes the cities of Springfield, Mackville and Willisburg. We also service the communities of Texas, St. Rose and Mooresville.

For those of you not familiar with our community, we are located right in the middle of Kentucky, 10 miles from the city of Lebanon, 15 miles from Bardstown and about 50 miles from Louisville or Lexington. Our town can be reached from the Bluegrass Parkway via exit 42.