

The Flow

Springfield Water & Sewer Commission
Volume 1, Issue 7
December 2022

Evaluation

<input type="radio"/>	Excellent
<input type="radio"/>	Good
<input type="radio"/>	Average
<input type="radio"/>	Poor



Springfield Water & Sewer Commission Asks for your Help

As referenced in this Newsletter, Volume 1 – Issue 1, the EPA and KY Division of Water have mandated that water utilities remove lead components from their and the customers service line. In our system, your service line is from the meter and into your house. The initial phase of the Lead Service Line Replacement (LSLR) Program is the service line inventory of all service lines, within the city limits +/-, including our side of the meter and your side of the meter.

The SWSC requests your help with the customer side inventory. A survey form has been developed to assist you with this request. You will also need to take a picture, possibly scratch your service line with a coin or screwdriver and you will also need your account number. The picture can be taken from within the survey app.

To Access the Survey Form from your Phone:



OR

USE THIS LINK:


<https://survey123.arcgis.com/share/c90c7f30488f4e1db977dfe3885e2a85>

(The link above will also allow access from your computer.)

The SWSC THANKS YOU for your participation.

Employee

Spotlight



Anthony Quinn Baker has been employed with SWSC for 24 years. He is a 1991 graduate of Burgin Independent High School. He moved to Washington County in 1999 after marrying his wife, Amanda. They have 3 children Jasmine, Aaliyah, and Peyton. Anthony started as a general laborer/helper in 1999 and has worked his way up to a Class II operator, and then to the current Head Operator of the WWTP. His favorite activities include traveling, camping, and spending time with family.

Happy New Year



The SWSC wishes all a Happy, Healthy and Prosperous 2023!



NOTICE: SWSC Encourages you to Pay Online

The Springfield Water & Sewer Commission will soon install a payment drop box in the bypass lane at the Water Office in an effort to decrease activity. Please respect this if all that you are doing is dropping of payment.

In addition, the SWSC also has desire to INCREASE the use of online payments and bank drafts. Bank drafts are free and forms can be obtained at the office or at our website www.springfieldwater.org.

Online payments can be made at our new payment portal and that can be found at:



Or visit our website and:

- Click on “*Register Account*”
- Account #: CALL OUR OFFICE FOR THIS NUMBER 859-336-5454
- First Name: ENTER EXACTLY AS LISTED ON YOUR BILL
- Email: THIS WILL ALSO BE YOUR USERNAME
- Password:

OR CALL THE TOLL FREE Number: 866-205-7846

PAPERLESS: You can also sign up for paperless billing. Please contact the office to setup.

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